



Republic of the Philippines
DEPARTMENT OF EDUCATION
Region VII, Central Visayas
SCHOOLS DIVISION OF NEGROS ORIENTAL
www.depednegor.net

May 28, 2019

DIVISION MEMORANDUM

No. 315 s. 2019

**2019 OPLAN BALIK ESKWELA (OBE)
PUBLIC ASSISTANCE COMMAND CENTER (PACC)**

TO : Assistant Schools Division Superintendent
Chiefs, CID & SGOD
DEPSs/SEPSs/EPS II/PDOs/Division Coordinators
District Supervisors/District In-Charge
Public Elementary and Secondary School Heads
All Others Concerned

1. The Department of Education (DepEd) Division of Negros Oriental in accordance with Regional Memorandum dated May 25, 2019 and DepEd Memorandum No. 029, s. 2019, activates the **Oplan Balik Eskwela Public Assistance Command Center (OBE-PACC) for School Year 2019-2020**, at the Ground Floor, DepEd Division Office, Capitol Area, Dumaguete City.

2. The OBE-PACC will run from May 27 to June 7, 2019 (7:00 am – 6:00 pm, Monday to Friday, and 8:00 am.

3. The following are the functions and services of OBE-PACC:

FUNCTIONS:

- (1) Receive, process, and respond to simple queries, information requests, and complaints from the general public, including those forwarded by other DepEd Offices;
- (2) Assist in the dissemination and clarification of DepEd policies, programs, projects, and processes, particularly those relevant to the opening of classes;
- (3) Correctly identify and coordinate with the concerned DepEd offices on complex concerns that will require the specific offices' appropriate action; and
- (4) Monitor, document, and submit reports on all issues and concerns received by the OBE-PACC, including the action taken.

SERVICES:

- (1) Hotlines: (035) 225-6180 (035) 225-2376
(035) 225-1622 (035) 422-5283
- (2) Email: rachel.picardal@deped.gov.ph negros.oriental@deped.gov.ph
- (2) Walk-in Assistance
DepEd Division Office OBE-PACC
Ground Floor, DepEd Division Office, Capitol Area, Dumaguete City
- (3) Legal Assistance (if applicable)

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4. The OBE-PACC of the Division is composed of the following:

Chair: DR. RACHEL B. PICARDAL
Chief Education Supervisor, SGOD

Co-Chair: DR. ERLINDA N. CALUMPANG
Chief Education Supervisor, CID

Action Officers/Walk-in Assistance/Teleresponders/Secretariat/Monitoring:

- Ms. Karla P. Antonio, EPS II, SOCMOB
- Mr. Dennis Charl F. Andalajao, SEPS, M&E
- Dr. Dan P. Alar, SEPS, HRDS
- Ms. Iryll Mae S. Macahig, EPS II, HRDS
- Ms. Jelyn Cerial
- Ms. Tara Gay Dapat, Records Officer
- Ms. Kecy Omale
- Ms. Eva Mae Villegas
- Ms. Giselle Kitane, PDO, YFD
- Ms. Ruby Jean Bidaure, PDO, YFD
- Mr. Felix Sayre
- Ms. Renar Ann Catan

Action Officers on the following areas:

- HR : Ms. Gian A. Diaz
- Budget : Ms. Lydia Cacas
- Finance: Ms. Jennifer Piodos
- Planning & Research: Ms. Dae Habalo
- Ms. Miriam Lou Batiancila
- Admin : Ms. Lani Yurong

Legal Assistance : Atty. Sheena Aiesna
Engr. Marjorie Porcina

5. All school officials are enjoined to support this campaign to ensure a smooth opening of classes for this school year 2019-2020.

6. For the information and guidance of all concerned.

WILFREDA D. BONGALOS, PH.D., CESO V
Schools Division Superintendent